

**NATIONAL CONFERENCE OF METROPOLITAN COURTS
NATIONAL ASSOCIATION FOR COURT MANAGEMENT**

**Annual Conference
July 13-17, 2014
Westin Kierland Resort and Spa
Scottsdale, Arizona**

Embracing the Courts of the Future: Blueprint for Action

AGENDA FOR NCMC MEMBERS

SUNDAY, JULY 13

WELCOME

1:00 to 7:00 PM	Registration and Conference Information	Culturekeepers Registration
5:00 to 6:00 PM	First-time Attendees Reception	Kierland 1BC
6:00 to 7:30 PM	President's Reception Hon. Roxanne Song Ong, NCMC President David W. Slayton, NACM President	Kierland 2
7:30 PM	Dinner on Your Own	
8:00 to 11:00 PM	Networking Suite	Merriam Suite at the Westin

MONDAY, JULY 14**FROM TRADITIONAL TO MILLENIALS AND BEYOND**

7:30 AM to 5:00 PM	Registration and Conference Information	Culturekeepers Registration
By Appointment	Dr. Is In Consultation Session by Appointment ¹ 303-308-4319 or kkelly@ncsc.org	
8:15 to 9:00 AM	Welcoming and Opening Presentations	Kierland 2 & 3
9:00 to 10:00 AM	Keynote Address: NextGen@Work Bringing Out the Best in Every Generation Seth Mattison	Kierland 2 & 3
10:00 to 10:15 AM	BREAK	

Concurrent Workshops: 10:15 to 11:30 AM

Future of Courts 2025: Looking to the Horizon Presenters: Peter Kiefer, Phil Knox (Repeats at 2:30 PM)	Kierland 1A
The Resilient Courthouse Presenters: Ken Jandura, Kristine Johnson	Kierland 1B
Arizona Court Leadership Institute as a Model Presenters: Kent Batty, Don Jacobson, John Meeks and Jeff Schrade	Kierland 1C
Policy: Missing Building Blocks in Technology Presenters: Hon. Daniel Buckley, Snorri Ogata (Repeats on Tuesday at 1:15 PM)	Kierland 4A
Keynote Follow Up Presenter: Seth Mattison	Kierland 4B

NCMC Business Meeting Luncheon: 11:30 to 1:00 PM

Speaker: Mary McQueen, President, NCSC	Location TBD
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Concurrent Workshops: 1:15 to 2:15 PM

Next Generation of Courts: Future Planning Presenter: Tracy "TJ" BeMent (Repeats at 3:45 PM)	Kierland 1A
Diagnosing and Improving DUI Caseloads in Scottsdale: The High Performance Court Framework in Action Presenters: Julie Dybas, Matt Kleiman, Brian Ostrom	Kierland 1B

¹ The National Center for State Courts' Dr Is In program offers conference attendees a free consultation with one or more of NCSC's consultants to discuss and find a solution to whatever challenge your court is facing. There is no charge and no further obligation

Collaborative Leadership: Considerations for Transitioning to Mandatory E-Filing Kierland 1C
Presenters: Casey Kennedy, David Slayton

To Protect and Preserve: Standards for Maintaining and Managing 21st Century Court Records Kierland 4A
Presenters: Gregory Linhares, Nial Raaen

Women in Trial Court Leadership: Struggles and Successes Kierland 4B
Presenters: Hon. Roxanne Song Ong, Hon. Rebecca White Berch, Pam Harris, Hon. Pamela Dembe, Mary McQueen
(Repeats at 3:45 PM)

2:15 to 2:30 PM BREAK

Concurrent Workshops: 2:30 to 3:30 PM

To Protect and Preserve: Standards for Maintaining and Managing 21st Century Court Records Kierland 1A
Presenters: Gregory Linhares, Nial Raaen
(Repeat of 1:15 PM)

Culture of Change: After Reengineering Kierland 1B
Presenters: Alan Carlson, Laura Klaversma

The Big Bang: A Theory on Balancing the Expectations of Delivering Services in a Diverse Future Kierland 1C
Presenters: Janet Cornell, Mark Dalton
(Repeats at 3:45 PM)

Cradle to Crayons: Dependency Case Management Kierland 4A
Presenters: Hon. Colleen McNally, Sheila Tickle

Future of Courts 2025: Looking to the Horizon Kierland 4B
Presenters: Peter Kiefer, Phil Knox
(Repeat of 10:15 AM)

3:30 to 3:45 PM NETWORKING BREAK Culturekeepers Hall West

Concurrent Workshops: 3:45 to 4:45 PM

Circle Peacemaking: A Timeless Practice Becomes Trendy Kierland 1A
Presenters: Hon. Mike Jackson, Neil Nesheim

The Big Bang: A Theory on Balancing the Expectations of Delivering Services in a Diverse Future

Presenters: Janet Cornell, Mark Dalton
(Repeat of 2:30 PM)

Kierland 1B

Women in Trial Court Leadership: Struggles and Successes

Presenters: Hon. Roxanne Song Ong,
Hon. Rebecca White Berch, Pam Harris,
Hon. Pamela Dembe, Mary McQueen
(Repeat of 1:15 PM)

Kierland 1C

No Paper Files: Now What?

Presenters: TBD

Kierland 4A

Next Generation of Courts: Future Planning

Presenter: Tracy "TJ" BeMent
(Repeat of 1:15 PM)

Kierland 4B

Evening

Dinner on Your Own

8:00 to 11:00 PM

Networking Suite

Merriam Suite at the Westin

TUESDAY, JULY 15**COLLABORATIVE LEADERSHIP: PARTNERSHIP IN MOTION**

6:00 AM	FUN RUN AND WALK ASSEMBLY Meet in the hotel lobby to sign in	Hotel Lobby
6:15 AM	Runners and Walkers stroll to starting point	
6:30 AM	FUN RUN AND WALK BEGINS	
8:00 AM to 4:30 PM	Registration and Conference Information	Culturekeepers Registration
By appointment	Dr. Is In	Lowell B
9:00 to 9:30 AM	Announcements Michele Oken, NACM President-Elect	Kierland 2 & 3
	Keynote Introduction Hon. Roxanne Song Ong, NCMC President	
9:30 to 10:30 AM	Keynote Address: Herding Lions – Shared Leadership	Kierland 2 & 3
10:30 to 10:45 AM	BREAK	

Concurrent Workshops: 10:45 to 12:00 PM

Ethics and the Court Manager-Presiding Judge Partnership Presenters: Peter Kiefer, Hon. Susan Sabers, Karl Thoennes (Repeats at 1:15 PM)	Kierland 1A
Sparking Lasting Caseflow Improvements: Lessons from the Trenches Presenters: Hon. Patricia Costello, David Steelman	Kierland 1 B
Managing Notorious Trials in the Media Spotlight Presenters: Paula Hannaford-Agor, Invited, but not confirmed panelists (Repeats at 3:45 PM)	Kierland 1C
Emerging Specialty Courts: Strategies for Building Successful Partnerships Presenters: Marcus Reinkensmeyer, Mark Stodola, Hon. MaryAnne Majestic, Hon. Michael Pollard, Commissioner Barbara Spencer	Kierland 4A
Judge-Court Executive Teamwork in Times of Stress Presenters: Hon. David S. Wesley, Deni Butler, Hon. Ann I. Jones	Kierland 4B

Noon to 1:15 PM

Lunch on Your Own

Concurrent Workshops: 1:15 to 2:15 PM

Policy: Missing Building Blocks in Technology Kierland 1A
Presenters: Hon. Daniel Buckley, Snorri Ogata
(Repeat of Monday at 10:15 AM)

Monetary Court Order Enforcement: A Systematic Approach Kierland 1B
Presenters: David K. Byers, Christi Weigland

National Association of Judicial Educators (NASJE) Curriculum Resources Kierland 1C
Presenter: Jeff Schrade

Ethics and the Court Manager-Presiding Judge Partnership Kierland 4A
Presenters: Peter Kiefer, Hon. Susan Sabers, Karl Thoennes
(Repeat of 10:15 AM)

Building and Using Electronic "Judicial Dashboards to Reduce Case Delay Kierland 4B
Presenters: Bob Wessels, Jean Bousquet, Hon. Dennis Smith
(Repeats at 3:45 PM)

2:15 to 2:30 PM

BREAK

Concurrent Workshops: 2:30 to 3:30 PM

Shared Interest Group 1 Self-Represented Litigants Kierland 1A
Facilitators: John Greacen, Renee Kimball

Shared Interest Group 2 Juvenile Justice Kierland 1B
Facilitator: Sandi Metcalf

Shared Interest Group 3 Sovereign Citizens Kierland 1C
Facilitators: Jude Del Preore, Nina Thomas

Shared Interest Group 4 Conservatorships/Guardianships Kierland 4A
Facilitator: Paul DeLosh

Shared Interest Group 5 IT Social Media Kierland 4B
Facilitator: Norman Meyer

3:30 to 3:45 PM

NETWORKING BREAK

Culturekeepers Hall West

Concurrent Workshops: 3:45 to 4:45 PM

The Science Behind the Need for Evidence Based Sentencing and Probation Kierland 1A
Presenters: Hon. Ronald Reinstein (ret), Zach Dal Pra

Defending Your Courtroom Kierland 1B
Presenters: Hon. Lee Sinclair, Timm Fautsko

Building and Using Electronic “Judicial Dashboards to Reduce Case Delay Kierland 1C
Presenters: Bob Wessels, Jean Bousquet, Hon. Dennis Smith
(Repeat of 1:45 PM)

New Self-Represented Services: Limited License Legal Technicians Kierland 4A
Presenters: Hon. Michael Trickey, Paul Sherfey

Managing Notorious Trials in the Media Spotlight Kierland 4B
Presenters: Paula Hannaford-Ago, and Invited, but not confirmed panelists
(Repeat of 10:15 PM)

6:30 to 10:30 PM NCMC/NACM Social Event (dinner provided) Kierland 2 & 3

8:00 AM to 5:00 PM	Registration and Conference Information	Culturekeepers Registration
By appointment	Dr. Is In	Lowell B
8:30 to 9:45 AM	Addressing Human Trafficking Presenters: Peter Coolsen, John A. Martin, Jonathan Mattiello, Robyn Mazur	Kierland 2 & 3
10:00 AM to 5:00 PM	Vendor Exhibit Show Numerous companies that sell products and services to courts ranging from sophisticated electronic case management systems to courthouse furniture will be present	Herberger Ballroom
10:00 AM to Noon	Court 2 Court Information Booths Various courts that have created commendable, replicable programs will be available to discuss them	Herberger Ballroom Foyer
Noon to 1:00 PM	Box Lunch (provided)	Herberger Ballroom
1:00 to 5:00 PM	NCMC Exemplary Trial Court Programs Site Visit Special Event for NCMC Members and Guests	Downtown Phoenix (meet in hotel lobby)
	<p>Charter buses will transport participants to the Superior Court Complex and Phoenix Municipal Court Building to examine four trial court functions considered by the National Center for State Courts to be best practices in efficient case processing...</p> <ul style="list-style-type: none"> • Superior Court's expedited front-end felony processing and criminal settlement conferences • Phoenix Municipal Court's mental competency evaluation and financial screening protocols <p>Judges and managers from these two metro courts will explain the programs and conduct an on-site review of their operations in action. The educational program will conclude at 5:00 PM.</p>	
5:00 to 8:00 PM	Dinner at a Notable Mexican Restaurant in Phoenix (Optional)	
	<p>For those wishing to enjoy authentic Mexican cuisine as a group, NCMC conference staff will Arrange dinner at a leading restaurant in Phoenix. Buses will transport you to the restaurant and back to the Westin after dinner. For those wishing to return directly to the Westin after the court visits, transportation will be also be provided.</p> <p>Wednesday dinner expenses for all conferees are on their own.</p>	
8:00 to 11:00 PM	Networking Suite	Merriam Suite at the Westin

8:00 AM to 2:00 PM	Registration and Conference Information	Culturekeepers Registration
By appointment	Dr. Is In	Lowell B
8:15 to 9:00 AM	Announcements and Keynote Introduction Stephanie Hess, NACM Vice President	Kierland 2 & 3
9:00 to 10:00 Am	Keynote Address: Embracing the Courts of the Future: Why Diversity Should Matter to Courts Presenter: Michael Roosevelt	Kierland 2 & 3
10:00 to 10:15 AM	BREAK	

Concurrent Workshops: 10:15 to 11:30 PM

	Language Access: Building on Success for the Future Presenters: Carol Mitchell, Amy Wood	Kierland 1A
	Equal Justice through Technology Presenters: TBD	Kierland 1B
	Facing the Challenges of an Electronic Court Environment: The Arizona Experience Presenters: Karl Heckart, Marcus Reinkensmeyer	Kierland 1C
	Educational Self-Help: Creating Access to Justice in a Multicultural Community Presenters: Kathleen Dixon, Margaret Little	Kierland 4A
	Keynote Follow Up Presenter: Michael Roosevelt	Kierland 4B
11:30 AM	Conference Closing²	

² NACM holds a business meeting luncheon from 11:30 AM to 1:45 PM to handle remaining association business and introduce the new officers to the membership. NCMC members who wish to stay for the lunch are welcome to do so since it is included in the cost of the registration fee. NCMC, however, officially ends its educational events and conference at 11:30 AM.