

**NATIONAL ASSOCIATION FOR PRESIDING JUDGES AND COURT EXECUTIVE OFFICERS**  
**Fifth Annual Court Leadership Academy and Leadership Conference**  
*The Importance of Trust and Sustained Collaboration in Leading Courts*

**August 23 – 26, 2020**

**Lodging Accommodations**

**Omni Parker House  
 60 School Street | Boston, MA 02108**

**Educational Sessions**

**Massachusetts Continuing Legal Education Center (MCLE)  
 10 Winter Place | Boston, MA 02108**

**Sunday Evening Reception**

**Historic John Adams Courthouse  
 1 Pemberton Square | Boston MA 02108**

**AGENDA**

SUNDAY, AUGUST 23	WELCOME TO HISTORIC BOSTON	LOCATION
12Noon to 6:00 PM	<p><b>Registration and Conference Information</b>  <i>The Omni Parker House boasts old-world charm and elegance together with the modern conveniences of a world-class establishment. Nestled in the heart of historic Boston, it is located along the Freedom Trail and at the foot of Beacon Hill, Boston Common, Quincy Market and Faneuil Hall Marketplace. The hotel is within two blocks of the Massachusetts Continuing Legal Education Center (MCLE) where all NAPCO education sessions will be held and three blocks from the historic John Adams Courthouse where a Sunday evening reception will begin the formal events of the 2020 Conference. The conference room rate is \$249/night. Click on the following hyperlinks for online lodging and conference registration:                      Book rooms at <a href="https://www.omnihotels.com/hotels/boston-parker-house/meetings/napco-2020-annual-conference-08222020">https://www.omnihotels.com/hotels/boston-parker-house/meetings/napco-2020-annual-conference-08222020</a>                      Register for conference at <a href="https://online.ncsconline.org/ncscsa/f?p=EVTSSA:4010:::4010:P0_EVENT_ID:3400">https://online.ncsconline.org/ncscsa/f?p=EVTSSA:4010:::4010:P0_EVENT_ID:3400</a></i></p>	Omni Parker House
5:30 to 7:00 PM	<p><b>Hosted Reception (heavy hors d’oeuvres; no-host bar)</b>  <i>Attire is business casual. Boston weather in late August averages 75-78° F during the day, and 65-70° F in the evening.</i></p>	John Adams Courthouse

<b>6:00 to 6:30 PM</b>	<b>Welcome and Opening Remarks</b>	<b>John Adams Courthouse</b>
<b>7:30 PM</b>	<b>Dinner on Your Own</b> <i>Suggestions and directions to numerous restaurants, cafes and bistros near the hotel will be provided during the registration process by our hosts, the Massachusetts Trial Courts.</i>	
<b>By Appointment</b>	<b>“The Doctor Is In” Program</b> <i>The National Center for State Courts provides a special on-site service at various national, regional and state judicial/court management conferences to speak with one or more of NCSC’s court service professionals on any desired court topic regarding advice, problems, or assistance from the Center. There is no charge or further obligation. Center consultants will be available throughout the Conference on Monday, Tuesday and Wednesday. Prior to the Conference, merely send an email to Kent Kelly at <a href="mailto:kkelly@ncsc.org">kkelly@ncsc.org</a> to arrange an appointment, or you may contact the Conference staff at the MCLE Center.</i>	<b>MCLE Center</b>
<b>Board of Directors</b>	The NAPCO Board of Directors routinely meets twice during an Annual Meeting. In Boston, the initial Directors’ Meeting will be held on Sunday, August 23 from 2:00 PM to 4:00 PM at the <b>John Adams Courthouse</b> . The second Directors’ Meeting will be a breakfast gathering held at the <b>MCLE Center</b> on Wednesday, August 27 <sup>th</sup> at 7:30 – 8:15 AM.	

<b>MONDAY, AUGUST 24</b>	<b>TRIAL COURT LEADERSHIP ACADEMY</b>	<b>LOCATION</b>
--------------------------	---------------------------------------	-----------------

<b>7:30 AM to 5:00 PM</b>	<b>Registration and Conference Information</b>	<b>MCLE Center</b>
<b>7:30 to 8:30 AM</b>	<b>Hosted Continental Breakfast</b>	<b>MCLE Center</b>
<b>8:30 to 9:00 AM</b>	<b>OPENING CEREMONIES</b>	<b>MCLE Center</b>

**Opening Remarks**

Hon. Paula M. Carey, NAPCO President; Chief Justice, Massachusetts Trial Courts

**Conference Agenda and Announcements**

Jonathan S. Williams, NAPCO Vice President; Court Administrator, Massachusetts Trial Courts

<b>9:00 AM to 4:30 PM</b>	<b>THE IMPORTANCE OF TRUST AND COLLABORATION IN LEADING COURTS</b>	<b>MCLE Center</b>
---------------------------	--	--------------------

[Morning and Afternoon Break Refreshments and a Hosted Lunch will be provided]

<b>9:00 – 11:30 AM</b>	<b>TRUST: A Five-Point Framework for Building It</b>
<b>Dr. Daniel L. Shapiro, Ph.D., Harvard University, International Negotiation Program</b>	

*Leadership is not taken, it is given. People give leadership to those they trust. They allow people they trust to have influence over their lives. “Without trust, we don’t truly collaborate, we merely coordinate, or, at best, cooperate.” (Stephen M.R. Covey). Dr. Daniel Shapiro is an internationally renowned expert in conflict resolution, and the Founder and Director of the Harvard International Negotiation Program. He also teaches executive education sessions at Harvard’s Law School and the Kennedy School of Government and has served on the faculty at the Fletcher School of Law and Diplomacy, Tufts University, and at the Sloan School of Management, Massachusetts Institute for Technology. Named one of the top 15 professors at Harvard, he specializes in practice-based, research-building theory and testing it in real-world contexts. Last year, Dr. Shapiro was a faculty presenter at the National Center’s special CJI/COSCA Judicial Leadership Academy in Boston and received rave reviews. His recent book publications include Negotiating the Nonnegotiable: How to Resolve Your Most Emotionally Charged Conflicts, and Beyond Reason: Using Emotions as You Negotiate.*

**11:45 AM – 12:45 PM**

**Hosted Lunch**

**MCLE Center**

**1:00 – 2:00 PM**

**Keynote Address: Needed Trial Court Leadership in Addressing Mental Illness and Addiction Issues**

**Hon. Patrick J. Kennedy, Former U.S. Congressman (D-RI)**

During his 16 years in the U.S. House of Representatives, serving Rhode Island’s First Congressional District, Patrick Kennedy fought to end discrimination against mental illness, addiction, and other brain diseases. In addition to his leadership in Congress, Mr. Kennedy is the Founder of the Kennedy Forum; Co-Founder, of the One Mind organization; and a Commissioner on the President’s Commission on Combating Drug Addiction and the Opioid Crisis. He is best known as the lead sponsor of the groundbreaking Mental Health Parity and Addiction Equity Act, which was passed with bi-partisan support, and signed into law by President George W. Bush on October 3, 2008. The Federal Parity Law provides millions of Americans, previously denied care, with access to mental health and addiction treatment by requiring insurance companies to treat illnesses of the brain, such as depression and addiction, the same way they treat illnesses of the body, such as diabetes and cancer. During his tenure in Congress, Mr. Kennedy authored and co-sponsored dozens of bills to increase the understanding and treatment of neurological and psychiatric disorders. After the death of his father, Senator Edward “Ted” Kennedy in 2011, he left Congress to devote his career to mental health advocacy and enforcement of the Federal Parity Act, pursue a healthier lifestyle, and start a family.

**2:15 – 4:30 PM**

**SUSTAINED COLLABORATION: Six New Tools for Training People to Work Together Better**

**Dr. Francesca Gino, Ph.D., Harvard University, Business School**

*“Ask any leader whether his or her organization values collaboration and you’ll get a resounding yes. Ask whether strategies to increase collaboration have been successful and you’ll probably receive a much different answer,” Dr. Francesca Gino recently wrote in her Harvard Business Journal (Nov-Dec 2019) article on Sustained Collaboration. Dr. Gino is a behavioral scientist and the Tandon Family Professor of Business Administration in the Negotiation, Organizations & Markets at Harvard Business School (HBS). Professor Gino also teaches decision-making and negotiation in the MBA elective curriculum and in Executive Education programs at Harvard, and co-chairs an HBS Executive Education Program on applying behavioral economics to organizational problems and on Driving Profitable Growth. She is the author of Rebel Talent: Why It Pays to Break the Rules at Work and in Life, and Sidetracked: Why Our Decisions Get Detailed, and How We can Stick to the Plan.*

**4:45 to 6:30 PM**

**WINE, CHEESE, AND HORS D’OEUVRES RECEPTION**

**Suffolk University Law School**

**7:00 PM**

**DINNER ON YOUR OWN**

**Local Restaurants**

8:30 to 11:00 PM      Networking Suite      Omni Parker House

**TUESDAY, AUGUST 25      COURT LEADERSHIP PLENARY & WORKSHOP SESSIONS      LOCATION**

7:00 to 8:00 AM      Hosted Continental Breakfast      MCLE Center

8:00 to 8:15 AM      Review of the Day's Events

8:15 to 8:30 AM      2018 JUSTICE MANAGEMENT INSTITUTE'S ERNEST C. FRIESEN AWARD

8:30 to 10:00 AM      PLENARY 1: Trauma Awareness and Response

10:00 to 10:15 AM      *BREAK*

**CONCURRENT WORKSHOPS: 10:15 to 11:30**

- Workshop 1: Responsibly Addressing Vicarious Trauma occurring in Trial Courts
- Workshop 2: Diversity, Equity and Inclusion: A Leadership Approach
- Workshop 3: Rethinking the Delivery of Justice in a Self-Service Society

11:45 AM to 1:00 PM      *HOSTED LUNCH*

1:15 to 2:30 PM      PLENARY 2: National Judicial Initiative in Behavioral Health

2:30 to 2:45 PM      *BREAK*

**CONCURRENT WORKSHOPS: 2:45 to 4:00 PM**

- Workshop 4: Leading Change: Improving Court / Community Responses to Mental Illness
- Workshop 5: AI is Here! It's Adding Data to Case Management Systems TODAY
- Workshop 6: Access to Justice: Challenges and Solutions for Trial Courts in Rural America

**OPTIONAL EVENING EVENT: SPIRIT OF BOSTON HARBOR CRUISE**

**Boston Harbor**

**4:30 to 5:30 PM**      **Group Transportation Provided: Omni Parker House to Boston Harbor**

**Event... Spirit of Boston Harbor Cruise**

**Hosted Dinner; No-Host Bar**

**9:00 – 9:30 PM**      **Group Transportation Provided: Boston Harbor to Omni Parker House**

**9:30 to 11:00 PM**      **Networking Suite**

**Omni Parker House**

**WEDNESDAY, AUGUST 26**      **COURT LEADERSHIP PLENARY AND WORKSHOPS | NAPCO ANNUAL MEETING**

**LOCATION**

**7:00 AM to 8:15 AM**      **Hosted Continental Breakfast**

**MCLE Center**

**7:30 AM to 8:15 AM**      **NAPCO Board of Directors' Meeting (Breakfast Meeting)**

**8:30 AM to 9:45 AM**      **PLENARY 3: COVID-19: Lessons Learned for Trial Court Leaders about Pandemic Outbreaks**

**9:45 to 10:00 AM**      ***BREAK***

**CONCURRENT WORKSHOPS: 10:00 to 11:00 AM**

- **Workshop 7: Smartphone and Social Media Commercial Apps that Aid Court Operations**
- **Workshop 8: What Court Leaders Need to Know about Employment Law: Avoiding Pitfalls**
- **Workshop 9: National Judicial Opioid Task Force: Findings, Recommendations and Solutions**

**11:15 AM to 12:15 PM**      **PLENARY 4: Better Customer Service through Race and Implicit Bias Training**

**12:15 to 12:30 PM**      **CONFERENCE ADJOURNMENT AND CLOSING REMARKS**

**2021 LEADERSHIP ACADEMY AND COURT LEADERSHIP CONFERENCE • ORANGE COUNTY, CALIFORNIA**

**HOST: SUPERIOR COURT OF CALIFORNIA IN ORANGE COUNTY (SANTA ANA)**

**HON. KIRK H. NAKAMURA, PRESIDING JUDGE | DAVID YAMASAKI, COURT EXECUTIVE OFFICER AND CLERK OF COURT**

**DATE AND CONFERENCE HOTEL TBD**