

Joint NCMC | NACM 2015 Annual Conference, July 12-16
Committed To Excellence: Yesterday, Today, And Tomorrow
Louisville, KY

Plenary and Workshop Programs Developed by NCMC are **highlighted**

Presentation

Materials

Monday, July 13

Keynote Address: Ethical Intelligence (Speaker: Dr. Bruce Weinstein)

- [Slides](#)
- [Handout](#)

Achieving Excellence: Walk the Talk as a Court Leader (Speaker: Janet Cornell)

- [Slides](#)

Adult Guardianship WINGS Initiatives (Presenters: David Slayton, Amanda Stites and Erica Wood)

- [Slides 1](#)
- [Slides 2](#)

Human Trafficking and Prostitution: Part 1 (Speaker: Hon. Paul Herbert)

- Slides

Innovative Courts Encourage Dissent (Speaker: Hon. Kevin Burke)

- [Slides](#)
- [Handout](#)

Keynote Follow Up: The Good Ones: Ten Crucial Qualities of High-Character Employees (Speaker: Dr. Bruce Weinstein)

- [Slides](#)
- [Handout](#)

The Role of Quasi Judicial Officers (Speakers: Hon. Richard Eadie, Paul Sherfey and Mark Weinberg)

- Slides

COSCA Policy Paper 2014: Four Essential Elements Required to Deliver Justice in Limited Jurisdiction Courts in the 21st Century (Speaker: Arthur Pepin)

- [Slides](#)

Juvenile Court Data Sharing: A Case Study and Lessons Learned (Speakers: Kevin Bowling and Sandra Metcalf)

- [Slides](#)

Making the Case for Judicial Tools (Moderator: Yolanda Lewis)(Panel: Jean Bousquet, Laurie Dudgeon, and Hon. Constance Russell)

- [Slides](#)

NACM Core (Speakers: Mark Bittner and Joseph Wheeler)

- [Slides](#)

Why Don't They Understand? Getting Beyond the Obstacles in Integrated Justice Information Systems (Speakers: Mark Bittner and Joseph Wheeler)

- [Slides](#)

Why Should Anyone Be Led By You? (Speakers: Hon. Patricia Costello and Gordy Griller)

- [Slides](#)

Active Shooter: Best Practices in Court Security (Speakers: J.D. Gingerich and Chelsea Woodall)

- [Slides](#)

Human Trafficking and Prostitution: Part 2 (Speaker: Hon. Paul Herbert)

- Slides

Let It Go, Change Never Bothered Me Anyway (Speakers: T.J. BeMent, Dexter Thomas, and David Wasson)

- Slides

- Practical Considerations in Trying Terrorism and Other High Profile Cases (Speaker: Hon. Loretta Preska) • [Slides](#)
- Promoting Collaborative State Administrative Office and Trial Court Relationships: Do You Have What It Takes? (Moderator: Laura Klaversma)(Panel: David Boyd, Pamela Harris, David Slayton, and Patti Tobias) • [Slides](#)
- Reengineering Courts in Crisis: Lessons from Detroit (Speakers: Gordy Griller and Hon. Michael Talbot) • [Slides](#)
- Fireside Chat: 30 Year NACM Retrospective (Moderator: Scott Griffith)(Panel: Vicky Carlson, Ernie Friesen and Will Simmons) • Slides
- From Last to First: How a Training Unit Developed Excellent Court Leaders (on a Limited Budget!) (Speakers: Hector Cuevas and Amy Smith Fisher) • Slides
- Innovative Courts Encourage Dissent (Speaker: Hon. Kevin Burke) • Slides
- Trauma Informed Care (Speaker: Miriam Goodman) • [Slides](#)
- Will Courts Be Customer Driven in the Future?: Managing for Superior Customer Service (peakers: Jude Del Preore and Nina Thomas) • [Slides](#)

Tuesday, July 14

- Keynote Address: Unfinished Business: Improving Justice System Governance from the Magna Carta to Today (Speaker: Ernie Friesen) • Slides
- Building Sustainable Mental Health Courts (MHCs): Performance Based Program Standards (Speakers: Kent Batty, Marcus Reinkensmeyer and Nicole Waters) • [Slides](#)
• [Resources](#)
• [Handout 1](#)
• [Handout 2](#)
- Continuous Improvement in Ottawa County, Michigan Circuit and Probate Courts: A High Performance Court Framework Perspective (Speakers: Kevin Bowling, Sandra Metcalf and Brian Ostrom) • [Slides](#)
- Designing and Evaluating Non-Lawyer Legal Assistance Programs (Speakers: Tom Clarke and Rebecca Sandefur) • [Slides 1](#)
• [Slides 2](#)
- Developing a Capital Courts Master Plan For a Rebounding Economy (Speakers: Ryan Critchfield, Robert Fisch, Belinda Powell and Hon. Eric Shepperd) • [Slides](#)
- Ensuring Digital Continuity – What's Your Plan? (Speaker: Nial Raaen) • [Slides](#)
- Keynote Follow Up: Governance in State Courts: The Judicial Council Model (Speakers: Ernie Friesen, Tim Ostby, Jeff Shorba and Hon. Teresa Warner) • [Slides](#)
- Conducting a Caseflow Analysis and Prompt Corrective Improvements (Speakers: Hon. Patricia Costello, Ernie Friesen, Gordon Griller, and Bob Wessels) • [Slides](#)

- Cyber and Information Safeguarding – Policy and Technology (Speakers: Hon. Rocky Coss and Ashwini Jarral) • [Slides](#)
- Enhancing Court Performance through Employee Engagement: A Practical Approach (Speakers: Raymond Billotte, Danna Quinn, Cindy Reid, and Brenda Wagenknecht-Ivey) • [Slides](#)
- Promoting and Expanding Language Access in State Courts (Speakers: Kathie O'Connell, Tricia Penrose and Raúl Pilling-Riefkohl) • [Slides](#)
- Reengineering to Better Serve the Self Represented: The Key to Increased Efficiency and Effectiveness in Court Operations (Speakers: Katherine Alteneder, Renee Kimball and Mike Williams) • [Slides](#)
- Shared Interest Group #1: So You Want to Speak at NACM? (Facilitator: Patricia Duggan) • [Slides](#)
- Shared Interest Group #2: Jury Managers Network (Facilitators: Paula Hanaford-Agor, and Pamela Wood) • [Handout](#)
- Shared Interest Group #3: International Court Administration (Facilitator: Norman Meyer) • [Slides](#)
- Shared Interest Group #4: Hot Topics (Facilitators: Shakeba Johnson and Alyce Roberts) • Slides
- Shared Interest Group #5: Small, Mid-Size and Rural Courts (Facilitator: Tasha Ruth) • Slides
- Shared Interest Group #6: Future NACM Board Members (Facilitator: Stephanie Hess and Dexter Thomas) • [Slides](#)
• [Handout](#)
- Business and Complex Litigation Courts: New Approaches to Saving Time & Money (Speakers: Ray Billotte, Hon. Pamela Dembe, Hon. Frederick Horn, and Hon. Robert Moss)** • Slides
- The Courts, The Cloud and The Future (Speakers: Charles Byers, Iveta Topalova and Joseph Wheeler) • [Slides](#)
- The High Performance Court and Divorce Case Triage (Speakers: Debora Denny, Serpil Ergun, Brian Ostrom and Shannon Roth) • [Slides](#)
• [Resource 1](#)
• [Resource 2](#)
• [Resource 3](#)
• [Handout](#)
- Wednesday, July 15*
- Know Your Red Routes! (And Other Technology Planning Tips for Today's Court Manager) (Speaker: Sue Humphreys and Chelle Uecker) • [Slides](#)
- Link Between Happiness and Excellence (Speaker: Karen Westover) • [Slides](#)
- Medically Assisted Treatment (Speaker: Orman Hall) • [Slides](#)
- Financial Planning for Retirement (Speaker: James De La Torre) • [Slides](#)
- Rebuilding (Broken?) Public Trust in State Courts (Speakers: Laurie Dudgeon, Jonathan Mattiello, and Jesse Rutledge) • [Slides](#)

Thursday, July 16

Keynote Address: The Neuroscience of Decision-Making in Court Management: Part I, Defining the Challenges (Speaker: Kimberly Papillon)

- Presentation materials unavailable. Speaker has not yet provided them.

Exposing & Correcting an American Tragedy: The Absence of Affordable, Accessible Civil Justice (Speakers: Hon. Jerome Abrams, Hon. Jennifer Bailey, and Hon. Gregory Mize)

- [Slides](#)

How High Performing Courts Use Their Websites to Engage the Public (Speakers: Jenny Bunch, Brett Howard, Casey Kennedy and Robin Sweet)

- [Slides](#)

Human Resources Update (Speakers: Justin Capps and Jason McGinnis)

- [Slides](#)
- [Resource](#)

Keynote Follow Up: The Neuroscience of Decision-Making in Court Management: Part II, Concrete Solutions (Speaker: Kimberly Papillon)

- Presentation materials unavailable. Speaker has not yet provided them.

Managing Counselors and Mediators (Presenter: Billie Jo Garcia)

- [Slides](#)

Will Courts Be Customer Driven in the Future?: Managing for Superior Customer Service (Speakers: Jude Del Preore and Nina Thomas)

- [Slides](#)

Closing Plenary/End Note Session (Endnote speakers Sarah Brown-Clark and Janet Cornell)

- Slides