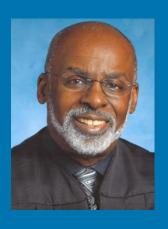


August 20, 2020

NAPCO Webinar Series - Second of a Two-Part Series

#### **Presenters**



Hon. Ronald Adrine (ret) Presiding Judge Cleveland Municipal Court



Dr. Brenda Wagenknecht-Ivey CEO, PRAXIS Consulting, Inc. Denver



Russell Brown III Court Administrator **Cleveland Municipal Court** 



Richard Woods **Deputy Court Administrator** Judicial Branch Maricopa County, Phoenix



Hon. Kim Berkeley Clark President Judge 5<sup>th</sup> Judicial District Allegheny County Pittsburgh

#### **AGENDA**

- 1. Overview Set the Stage
- 2. How to start the conversation? Why is it necessary now? Who should be at the table?
- 3. Where to start? Examine practices that impact the delivery of justice and that also affect the bench and workforce.
- 4. New Ideas Going beyond studying, resolutions, task forces, and training and education
- 5. Where to from here? What's next?



https://www.youtube.com/watch?v=aC7lbdD1hq0



## Systemic/Institutional Racism? (vs. Individual Implicit Bias)

Systemic racism is a form of bias and prejudice <u>embedded</u> in everyday practices within society, systems, and organizations."

.....It is **NOT** an accusation that everyone in the system is racist......

#### QUICKPOLL

## Do you believe you have everyday practices in your court that result in disparate treatment of people of color?

Poll Results (single answer required):

Yes	43%
No	12%
Maybe/Possiblity	35%
Don't know/Not sure	10%

#### QUICKPOLL

## Is your Court READY to look for AND eliminate everyday practices that disadvantage or harm people of color?

Poll Results (single answer required):

Yes	54%
No	18%
Maybe/Possibly	21%
Don't know/Not sure	

#### DISCUSSION QUESTIONS

- 1. How to start the conversation? Why is it necessary now? Who should be at the table?
- 2. Where to start? Examine practices that impact the delivery of justice and that also affect the bench and workforce.
- 3. New Ideas Going beyond studying, resolutions, task forces, and training and education
- 4. Where to from here? What's next?

## Poll #1

How much progress has your court/organization made to date on addressing systemic racism/systemic inequities?

- 1. A lot of progress
- 2. Some progress
- 3. No progress (...yet)
- 4. Don't Know/Not Sure

### PROCEDURAL FAIRNESS<sup>1</sup>

Respect + Voice + Neutrality + Trust

Procedural Fairness (PF) = court users feeling decisions are made through court processes that are fair. Their case was handled fairly and they received quality treatment. Perceptions of PF are the strongest predictor of public satisfaction, approval, and confidence in the courts irrespective of whether they won or lost, their ethnicity, race, and economic status. Perceptions of PF lead to greater public support for the courts and people are more likely to see the court's authority as legitimate, and in turn are more likely to comply with court orders.

#### 2. VOICE

Give people an opportunity to tell their side of the story, explain their situation/ views, or have their stories told to an authority who listens carefully.

#### 1. RESPECT

Treat people with politeness, dignity, and respect, and respect their rights.

Help people understand how things work and what they must do.

#### 3. NEUTRALITY

Do things that both are, and perceived as, fair and neutral. Clearly emphasize the facts and explain the reasons for decision.

#### 4. TRUST

Show you are trustworthy, sincere, and genuinely concerned with their needs; demonstrate you are benevolent, caring, and seeking to do the right thing.

<sup>1</sup> Source: Adapted from research by Drs. Tom Tyler & David Rottman.

# Poll #2

In which area has your court/organization made the most progress addressing systemic racism/systemic inequities?

- 1. Externally in the delivery of justice
- 2. Internally DEI/other initiatives with the bench/workforce
- 3. Both areas
- 4. Neither area
- 5. Don't Know/Not Sure

#### BEING AN ALLY — LEADERS MAKING A DIFFERENCE

What the Science Says Leaders Should Do<sup>1</sup>

### Ally-ship

is about people in advantaged positions continually advocating for and uplifting those in less advantaged positions.

1. Listen Deeply

2. Unite Widely

3. Act Boldly

People need to be heard. Feeling heard when angry or stressed is one of the few things that can calm a "fired up" mind. Create time and a safe space to have open conversations. Truly listen to understand (not reply or comment).

Reduce divisiveness. Bring people together into a large "ingroup" (vs. out-group). Unite people widely on things that matter now; develop shared goals.

As a leader, use the privilege – and power – of your position. Take bold – surprising and courageous – action. Take a stand against racism and disparate outcomes.

<sup>&</sup>lt;sup>1</sup> Source: NeuroLeadership Institute. 2020.

"Microaggressions – the everyday slights, indignities, put downs, and insults that minority groups experience regularly by individuals who often are unaware (but also may be aware) that the interaction has been offensive or demeaning.



Where next?



## Next NAPCO Webinar: Thursday, Sept. 24, 2020

http://napco4courtleaders.org/

#### Sources:

## Systemic Racism & DEI/Workplace Equity

- 1. ABA Journal
- 2. Harvard Business Review
- 3. NeuroLeadership Institute
- 4. Wharton Business School
- 5. MIT Sloan Management Review

- 6. Forbes
- 7. SHRM Great Place to Work Initiative
- 8. GP Strategies
- 9. Gallup Organization

