

Speaker Resumes
NAPCO Webinar • Thursday, October 20, 2022; 3 PM (EDT)
*Remote Work: How Hybrid Officing is Changing
Trial Courts, Work-Life Balance, and the Court Workplace*

Hon. Jeffrey T. Bergin

... is Presiding Judge of the Superior Court of Arizona in Pima County (Greater Tucson). He is an Arizona native, having earned both his undergraduate degree and law degree (with distinction) from the University of Arizona. In September 2011, Judge Bergin was appointed to serve as a Superior Court Judge in Pima County. During his time with the Court, he has served on the Civil Bench (Presiding Judge), the Family Bench (Presiding Judge) and the Criminal Bench.

On July 1, 2019, Judge Bergin became the Associate Presiding Judge for Pima County. Most recently, Arizona's Supreme Court appointed him as the Court's Presiding Judge. He began his term as Presiding Judge on July 1, 2021.

In March 2020, Judge Bergin was named Chair of the Court's Back to Operations Task Force (BTO). The BTO Task Force was created to respond to the COVID-19 epidemic and the associated impacts on the courts. The task force was comprised of judges, court personnel, and clerk of court staff. It was charged with identifying the areas where the court required the most immediate attention and with developing effective plans to address those needs. This committee wrestled with necessary changes to the Court including remote appearances and remote work schedules.

Judge Bergin also serves on Arizona's Judicial Council, the advisory committee to the State Supreme Court. He has served on Arizona's Committee on Superior Court (2019 – 2021) and has served on its Civil Justice Reform Committee (2015-2017) and the Civil Practice and Procedures Committee (2015 – 2018). He is also a past president of Arizona's Judges' Association (2016 – 2017).

Sara Buseman

... is the Director of Human Resources for the Iowa Judicial Branch. She has worked in various areas of human resources within the State of Iowa since 2005, most recently at the Iowa Judicial Branch and previously at the Iowa Department of Transportation.

Through the years, her responsibilities have covered the full range of human resource services from bargaining, employee relations, classification and compensation, benefits, and policy creation/review/implementation to the detailed processing needed for the employees' life-cycle from hire to retire. She was the lead for the human capital management, compensation, absence, talent/recruiting, safety incidents, and benefits workstreams for the design and implementation of the Workday environment for the Iowa Department of Transportation, and was peripherally involved with the payroll, time tracking, and expenses workstreams. She also participated with the Project Management Team for the State of Iowa's Workday

implementation. Prior to being employed with the State of Iowa, Ms. Buseman served in human resource management both for a private non-profit organization and as a business owner.

Ms. Buseman holds a Bachelor of Business Administration from the University of Iowa at Iowa City. She was appointed to her current position as Human Resources Director for the Iowa Judicial Branch in October 2021. She also serves on various committees within the branch, including the Court Reporter Utilization Committee and the Workforce Engagement and Performance Advisory Group.

Deirdre Dunham

... is the Trial Court Administrator for the Eleventh Judicial Circuit of Florida in Miami-Dade County, the largest trial court in the state and one of the six largest in the nation. She was appointed to her current position as the top nonjudicial executive in June 2022, after a nationwide search.

In her position, Ms. Dunham oversees the day-to-day administration of trial court operations, programs, and services, including directing executive-level staff in areas of finance and budget, strategic and operational planning, information technology and communications, security, human resources, facilities, capital projects and data quality. The Court is a unified trial court with responsibility over both limited and general jurisdiction cases. Over 120 Circuit and County Court judges serve a population of two million people in a 2,000 square mile area. The Circuit operates from four main courthouses in the central Miami area.

She brings to this top-level position over 22 years of legal and management experience – leaving private practice in labor and employment litigation in the early 2000s to join the Eleventh Judicial Circuit in 2002 as Assistant General Counsel to the Court. During her tenure in the Office of the General Counsel, she provided wide-ranging legal support to judges throughout the Circuit and provided substantial legal assistance to the Court’s Executive Office in connection with personnel issues and employee relations.

Prior to her current position, Ms. Dunham served as the Court’s Chief Personnel Officer. During the COVID-19 pandemic, she established responsive work procedures, including incident reporting, contact tracing, and pandemic-related leave policies following state and federal guidance. She played a key role in strategizing the Court’s transition to remote work to address the health and safety concerns related to the pandemic. Subsequently, Ms. Dunham successfully lobbied court leadership for the adoption of a permanent hybrid remote / one-site work option providing greater flexibility for court employees and resulting in an improved work culture.

Ms. Dunham holds a Bachelor of Science in Psychology (cum laude) from Florida State University and a Juris Doctor Degree (cum laude) from the University of Miami Law School. She serves on the Board of Directors of the National Association for Presiding Judges and Court Executive Officers (NAPCO), is a graduate of the Institute for Court Management at the National

Center for State Courts, and holds admissions to the Florida State Bar and United States District Court for the Southern District of Florida.

Ron Overholt

...is the Administrator of the Superior Court of Arizona in Pima County (Greater Tucson). He was appointed to that position in 2016, having previously served as the deputy administrator in that court for four years.

Mr. Overholt is currently a member of the Arizona Supreme Court Commission on Technology, Committee on Mental Health and Justice System, Committee on Superior Court, as well as part of the MacArthur Foundation Safety + Justice Challenge. He is a member of the National Association for Court Management (NACM) and the National Association for Presiding Judges and Court Executive Officers (NAPCO). He is also the Vice President of the Arizona Association of Superior Court Administrators.

From 1979 to 1988, Mr. Overholt held several progressively senior management positions with the California Judicial Branch. From 2000 to 2012, he served as Chief Deputy Director of the California Administrative Office of the Courts and as the Interim Administrative Director of the California Courts. Prior to those positions, from 1991 to 2000, Mr. Overholt was the Chief Executive Officer of the Superior Court of California in Alameda County (Greater Oakland), and served earlier as its assistant executive officer. As the chief executive officer, he also functioned as the jury commissioner and clerk of court. The Alameda court system is among the largest of California's 58 superior courts with approximately 400,000 annual filings, 80 judicial officers and 900 employees. During his work as a chief executive, he was a member of the Judicial Council of California (1994-1998), the principal policy and governing board for the state's judicial system. In 1996, he was named California Court Administrator of the Year by the Judicial Council, and in 2009, he received a Distinguished Service Award from the National Center for State Courts.

Mr. Overholt has a B.A. degree in Sociology from San Diego State University and M.A. degree in Public Administration from National University.

Gordon (Gordy) Griller

...is the Executive Director of the National Association for Presiding Judges and Court Executive Officers (NAPCO), a nonprofit, public benefit corporation composed of state and local trial court leadership judges, leadership teams, and court executives. He also works part-time with the National Center for State Courts' Court Consulting Services, having retired in January 2020 as a Principal Court Management Consultant after 14 years of full-time service with the Center. His consulting engagements are wide-ranging, including caseload management, operations, reengineering, court facility studies, strategic planning, efficiency analyses, systems and procedures, organizational development, as well as leadership programs for presiding judges, chief administrative officers, and program professionals in general, limited, and specialized courts.

Prior to his work with the Center, Mr. Griller held numerous private and public positions dedicated to trial court improvement and reform, including Vice President of Justice Practices for the State and Local Solutions Group at Affiliated Computer Systems (ACS), a division of the Xerox Corporation; the first Administrator of Trial Courts for the Judicial Branch of Arizona in Maricopa County (Greater Phoenix); Court Administrator for the Superior Court in Maricopa County; the first Judicial District Administrator of the Second Judicial District of Minnesota in Ramsey County (Greater St. Paul); and Court Administrator of the Municipal Court of Hennepin County, Minnesota (Greater Minneapolis) prior to the unification of Minnesota's state and local trial courts.

Additionally, Mr. Griller has served as President of the National Association of Trial Court Administrators where he co-chaired the Special Commission in the 1980s that created the National Association for Court Management (NACM), the largest professional association in the world dedicated to the improvement of trial court administration. He is a recipient of the National Center's *Warren E. Burger Award* for outstanding contributions to court administration, the National Conference of Metropolitan Courts' *Tom C. Clark Award*, NACM's *Award of Merit*, the Institute for Court Management's *Star Award*, and the Justice System Management Institute's *Ernest C. Friesen Award* for vision, leadership, and sustained commitment to excellence in the administration of justice.

Griller holds a B.A. Degree in Political Science from the University of Minnesota, and a M.A. Degree in Public Administration from the Hubert H. Humphrey School of Public Affairs at the University of Minnesota (Minneapolis).