

Emergency Management Resources
Confronting Disinformation, Fake News, and Online Assaults
11/17/22

Social Media Training – The following is free training provided by the National Disaster Preparedness Training Center. They offer a variety of emergency management courses, but the following courses are geared towards agencies learning how to use social media. Courses are delivered at no cost either in person or online.

- Social Media Engagement Strategies (PER 343) - [NDPTC Course Catalog \(hawaii.edu\)](#)
- Social Media Platforms for Disaster Management (PER 304) - [NDPTC Course Catalog \(hawaii.edu\)](#)
- Social Media Tools and Techniques (PER 344) - [NDPTC Course Catalog \(hawaii.edu\)](#)
- Schedule of Classes - [NDPTC Delivery Schedule \(hawaii.edu\)](#)

Social Media Monitoring Tools – The following are various tools (some have free versions) that can be utilized to help your court monitor key words or trends in social media.

- Hootsuite - <https://www.hootsuite.com/>
- Tweetdeck - <https://tweetdeck.twitter.com/>
- Mention - <https://mention.com/en/>
- Google Alerts - <https://www.google.com/alerts>

FEMA Emergency Management Institute – This is the primary training arm for FEMA. They offer a variety of emergency management course offerings at no cost to the Court.

- Independent Study - Online, self-paced courses on crisis and emergency management - [Emergency Management Institute | Independent Study Program \(IS\) \(fema.gov\)](#)
 - Social Media in Emergency Management (IS 42) - [FEMA - Emergency Management Institute \(EMI\) Course | IS-42.A: Social Media in Emergency Management](#)
 - Active Shooter What You Can Do (IS 907) - [FEMA - Emergency Management Institute \(EMI\) Course | IS-907: Active Shooter: What You Can Do](#)
 - Active Shooter Prevention: You Can Make A Difference (IS 907) - [FEMA - Emergency Management Institute \(EMI\) Course | IS-904: Active Shooter Prevention: You Can Make a Difference](#)
- In Person Courses - FEMA offers a variety of crisis and emergency management classes. All classes are free of charge and FEMA will cover travel costs to on site courses in Emmitsburg, Maryland. - [Emergency Management Institute | EMI Courses & Schedules \(fema.gov\)](#)

TEEX - Texas State University has the Advanced Law Enforcement Rapid Response Training (ALERTT) training program which focuses on active shooter preparedness and response. One of the courses they offer is the Civilian Response to Active Shooter Events (CRASE). They have a train the trainer program to certify your staff or court security personnel on providing this civilian based response to active shooter events. The training is provided free of charge and can be conducted online.

- <https://www.avoiddenydefend.org/>

Other Training Resources

- Touch base with your nearest fusion center to assess what training opportunities your Court can participate in. <https://www.dhs.gov/fusion-center-locations-and-contact-information>
- Connect with your local city/county emergency management agencies to learn more about available emergency management trainings in your area.

Exercises

- FEMA offers free exercises conducted by their emergency management specialists on a variety of different emergency scenarios.
 - <https://training.fema.gov/emigrams/2022/1736-training%20opportunity-vttx%20fy23%20schedule.pdf>
- Consider doing a tabletop exercise with courthouse management using the incident which occurred at the Forsyth County Courthouse (link in YouTube video below). How would your court handle the aftermath of that active shooter attack if this was your courthouse? Who would handle public relations? What does that person say? Assuming your courthouse is closed for the remainder of the day, how do complete time sensitive court matters? How do you address the rising concerns by staff who don't feel safe at the courthouse? How do you handle employees who are so traumatized by the assault, they can't show up to work and want to file for worker's comp? How do you address juror safety concerns? These are just a few of the high-level decisions and discussions that need to occur following this type of critical incident.
 - <https://www.youtube.com/watch?v=n4b6YMZfRZU>

Grants - Connect with your county/state emergency management agencies to learn more about availability and eligibility for the following grant programs.

- Homeland Security Grant Program - <https://www.fema.gov/grants/preparedness/homeland-security>
- State and Local Cybersecurity Grant Program - <https://www.fema.gov/grants/preparedness/state-local-cybersecurity-grant-program>